Subject: July PSAP Pulse

Attachments:

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| **Hello from the GTAC!** |
| Hello PSAP community,  We hope everyone has been staying cool and hydrated as summer kicks off! Welcome to this month’s edition of the PSAP Pulse. As usual, we’re sharing the latest resources, upcoming events, and evidence-based strategies to support your work in mental health, substance use, and aging care for older adults. Let’s continue advancing the accessibility of aging in place in our communities!  As always, if you have a testimonial or resource that you would like to share, please send it to NYAM by email at ylei@nyam.org. |
| **Staff Highlight: Meet Shelly Ann of LACES!** |
| Please join us in welcoming **Shelly Ann Dwarika**, one of the newest team members of the LACES PSAP site!  Shelly Ann has 10+ years of experience working in the non-profit sector. She has worked extensively with the intellectual developmental disability population, as well as individuals who struggle with substance use disorders and mental health.  She obtained her B.S. in Human Services at New York City College of Technology and her master’s in social work at Touro University where she received the highest academic honor award.  She is currently a social worker with LACES in Far Rockaway, Queens. Shelly Ann is passionate about working with older adults and says that the best part of this job is meeting the clients:  *“When I meet with them to do their assessments, I listen to what they are saying. I respect everyone for who they are, I am non-judgmental, and I try and portray myself as genuine. The people also appreciate that I come to their homes to do their assessments. They all say that ‘The people at the NYCHA houses are forgotten.’  I tell them that I am here to help, and I will try my best to help them address their needs.”*  Most recently, Shelly Ann helped NYCHA residents in Far Rockway secure air purifiers and humidifiers for their apartments:  *“I delivered 28 air purifiers, the clients were so happy and grateful that they received the item, they told me ‘Shelly you came back, you did not forget us.’ Just seeing the look on their faces when they received the air purifiers/humidifiers makes me very happy, I know that I am making a difference in their lives.”*  Fun Fact: In her free time Shelly Ann enjoys running, cycling, boxing, jump rope, listening to music, volunteering, rock climbing and helping others that are in need. |
| **Evaluation & Data Corner** |
| Depression, anxiety and loneliness are three common mental health concerns amongst older adults. The Patient Health Questionnaire (PHQ-9) for depression, Generalized Anxiety Disorder-7 (GAD-7) scale, and the DeJong Gierveld Loneliness Scale are administered to clients upon admission to PSAP, with regular follow-ups (around every three months). While these screens are used on an individual level to identify and monitor client risk and support need, the data is also a primary component of OMH’s Office of Population Health and Evaluation (OPHE)’s PSAP outcomes evaluation.  The majority of client scores at most recent follow-up\* indicated **improvements in depression** (324 clients, 56% improved) **and anxiety** (326 clients, 58% improved), **while just under half indicated improvements in loneliness** (233 clients, 45% improved).  Loneliness is often reported as a persistent challenge amongst PSAP sites when discussing client mental health needs. Amongst all program sites, the **greatest number of clients are living alone** as compared to other living situations such as living with family or assisted living. While a large component of loneliness can be the impact of living alone and limited social interaction, loneliness can persist even when people are engaged in activities and surrounded by others.  \*Average days between initial and most recent follow-up screens: PHQ-9 204 days, GAD-7 211 days, Loneliness 235 days.  \*\*Data Source: OMH PIOA Data Portal, June 9th 2025 |
| **OMH Announcements** |
| **Connecting Medicaid Recipients to Social Care Networks**  OMH would like to share with PSAP sites this opportunity to connect Medicaid recipients to Social Care Networks (SCNs) to identify and address health-related social needs (HRSN), such as housing, food and nutrition, and transportation.  It is important to keep in mind that **all** **Medicaid** recipients or members can have their HRSN assessed and receive referrals to services already in the community; however, **only Medicaid managed care members** who are assessed as having certain health conditions and social needs will be connected to **new one-time, temporary services** made available through the SCN program.  There are nine regional SCNs across the state.  For the PSAP Sites, the following SCNs are the contact points in your catchment areas:  **Orange County:**   |  |  | | --- | --- | | [**Hudson Valley Care Coalition, Inc.**](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhudsonvalleycare.org%2F&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869259002%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=mRwx0lovAQJDaG8baKFpf%2FVayZkfnzV3brz3203Jw6A%3D&reserved=0) | 800-768-5080 |   **New York (Manhattan) and Queens Counties:**   |  |  | | --- | --- | | [**Public Health Solutions**](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.wholeyou.nyc%2F&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869300763%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=rYZ5YqT%2BunMoRBTX819%2B0HMApLxILlE%2BReEtR66%2BYUU%3D&reserved=0) | 888-755-5045 |   **Nassau County:**   |  |  | | --- | --- | | [**Health Equity Alliance of Long Island**](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhealiny.org%2F&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869313758%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Zvw4qi7zMLZnpO0ek5j67JKBVuclXtuR5Dc6LmJS1JI%3D&reserved=0) | 516-505-4434 |   The letter below also provides links to additional information specific to Medicaid members and providers.  ------------------------------------------------------------------------------------------------------------------  Dear providers,  The New York State Office of Mental Health (NYS OMH), in close collaboration with the Department of Health (DOH), is sharing an update on NYS Medicaid’s Social Care Network (SCN) program through the NY Health Equity Reform (NYHER) Waiver. Your partnership with regional SCNs will help ensure Medicaid members can access health-related social needs (HRSN) services.  Behavioral health providers play a critical role in ensuring Medicaid members can access HRSN services. NYS OMH and DOH are seeking your support to help identify and screen these members to ensure their needs are met.  In January 2025, DOH launched the SCN program to ensure that the needs of Medicaid members are consistently identified and addressed, and the program aims to support organizations that provide HRSN services. Nine [regional SCNs](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2F&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869325167%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=XBwq4LTuYpRJGTwRYwMD9jrX02kF%2BtLoNe56i3GCT28%3D&reserved=0) have been established across the state, each comprised of a Lead Entity to coordinate an ecosystem of organizations. SCNs will screen for, navigate to, and deliver enhanced HRSN services, including housing, nutrition, and transportation services.  Medicaid Managed Care Members with certain health conditions and social needs may be eligible for one-time or temporary services as part of the SCN program, in addition to existing benefits and services already available in the community.  Based upon an individualized assessment of need, Medicaid Managed Care Members may be able to receive additional one-time or temporary services in addition to help finding services outside of this program.   * + Living with a mental health condition or substance use challenge   + Living with an intellectual or developmental disability   + Pregnant or recently had a baby   + Recently released from jail or prison with a chronic health condition (such as diabetes, cancer, kidney or bone diseases, substance use challenges, hepatitis C, or others)   + Kids and young people with health needs (e.g., asthma, diabetes)   + Having frequent visits to the emergency room or hospital   + Enrollment in a New York State Health Home   Some services have specific health conditions required to qualify in addition to those listed above (e.g. home modifications and home remediation have additional criteria).   Please see below for several resources on the [DOH SCN website](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fmembers.htm&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869337023%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Qh1M25P2V%2Fa9ww0Ieb5UVU3DOpUrPnr8f7T9Cqx8o%2F0%3D&reserved=0) related to this program.    *Information for providers, including how to partner with SCNs:*   * [An introduction to the SCN program for healthcare providers](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fdocs%2Fintro_hcp_guide.pdf&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869348712%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=ookL3BZMZ0kGeE4%2FjaJF%2BPl2fkIIlW4Z8sGUo3Jnu%2FU%3D&reserved=0), including how providers can engage with SCNs and be reimbursed for HRSN screening and navigation * [Guidance for providers on SCN IT platforms](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fhealth.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fdata-it_provider_factsheet.htm&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869360791%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=nyqyXi60S%2F1%2FDHJT9zbu13QoMHCxP6Ozh9QU9QnfqIY%3D&reserved=0)   [*Information that can be shared with members*](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fmembers.htm&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869372070%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=lMItcDqiJd8w6LIfgV0Hv4uX5fNm5oUVj5a1TjoNUFU%3D&reserved=0)*:*   * [A general fact sheet](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fdocs%2Fmember_factsheet.pdf&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869384272%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=0XpD7CIGT%2FQ4Ct0t9adWRGUf%2BxVJwH9ixehG1Ml7RkY%3D&reserved=0) on how the SCN program can address members’ HRSNs * [A short video](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.youtube.com%2Fwatch%3Fv%3DdcL9d45UCug&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869822018%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Ht7fyEMPK3nxaCrXFh2UMVsIxoMXRXW6ir1AzeOoxUE%3D&reserved=0) providing a brief overview of how SCNs can help members access services * [Contact information for members](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.health.ny.gov%2Fhealth_care%2Fmedicaid%2Fredesign%2Fsdh%2Fscn%2Fmembers.htm&data=05%7C02%7Cylei%40nyam.org%7C7a9daec204ff410d310508ddb3639957%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638863962869874511%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=7plAdQX6NBnlgxL7VcJcV61e4sgcAFEjJB%2BFL69JOUM%3D&reserved=0) to get in touch with their local SCN   Thank you in advance for your support of this important work. Please do not hesitate to email [SDH@health.ny.gov](mailto:SDH@health.ny.gov) with any questions. |
| ------------------------------------------------------------------------------------------------------------------  **Minority Mental Health Awareness Month**  The New York State Office of Mental Health (OMH) observes **Bebe Moore Campbell National Minority Mental Health Awareness Month**, a time to elevate the unique mental health experiences of Black, Indigenous, and People of Color (BIPOC). Named in honor of author and mental health advocate Bebe Moore Campbell, this national observance was established in 2008 to spotlight the mental health disparities that exist in underserved communities and to promote access to culturally responsive care.  **Mental health challenges do not occur in a vacuum**. Structural inequities, historical trauma, stigma, and a lack of representation in mental health systems contribute to disproportionate burdens for BIPOC communities. Many people of color still face significant barriers to accessing services that reflect their lived experiences and affirm their identities.  At OMH, we recognize that culture and community are powerful protective factors. In many communities of color, healing often takes place in spaces outside of traditional clinical settings — from faith gatherings and group chats to storytelling, cooking, music, and mutual aid. Community is a valid and powerful mental health tool, and sustaining it means honoring cultural traditions, language access, and collective care.  Mental health equity is year-round. Each of us has a role in reshaping the systems and spaces around us so that healing is accessible, just, and community centered. Every one of us benefits when all of us can thrive.  We invite you to explore the following curated resources from [OMH](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fomh.ny.gov%2Fomhweb%2Fcultural_competence%2Fresources.html&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384255689%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=zpjP3lhMSK8topp5UJMESyGcaRjLp6%2FMi0uLQ75cfQo%3D&reserved=0) and national partners advancing equity and inclusion across all areas of mental health care in BIPOC communities:  National Resources Include:   |  |  | | --- | --- | | * [MHA National Minority Mental Health Awareness Month](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fmhanational.org%2Fbipoc-mental-health%2Fbipoc-mental-health-month%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384275924%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=ujzVi%2Flhf4Tbv8D7Y%2B40fwehvk9iGY7ltcEXAy5TaeA%3D&reserved=0) | * [NAMI-NYC Support Groups](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnaminycmetro.org%2Fminority-mental-health-month%2F%23%3A~%3Atext%3DAnyone%2520can%2520experience%2520the%2520challenges%2CMonth%2520to%2520address%2520this%2520disparity.&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384394571%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=NXhrtOq50y64wtITA9yMCwRIPhWIhZipQLAOCnzFywM%3D&reserved=0) | | * [Help for Maternal Depression](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fomh.ny.gov%2Fomhweb%2Fmaternal-depression%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384297584%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Qy5sf6mbQrXcq2s7ELX7DAXJ8J2LvGJvvnG4oqPkltA%3D&reserved=0) | * [NAMI Stories of Courage, Culture, and Community](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nami.org%2FGet-Involved%2FAwareness-Events%2FBebe-Moore-Campbell-National-Minority-Mental-Health-Awareness-Month%2FStrength-Over-Silence%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384415520%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=Sh%2B9J7WDPSUJYLXP%2FdNXVgTniXepYL6WpFP4VR7jdC8%3D&reserved=0) | | * [AFSP Mental health resources for marginalized communities](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fafsp.org%2Fmental-health-resources-for-marginalized-communities%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384316207%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=XNEXZUs2Nd5vzuU6zlMAaJqwGo%2BDhPyHhXGxN49%2BLC4%3D&reserved=0) | * [National Queer & Trans Therapists of Color Network](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnqttcn.com%2Fen%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384435575%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=RpDD4rBBlbPGsLs%2FsFgEf4QpLySAKxf9x7twhJOHdWg%3D&reserved=0) | | * [Black Girls Smile Inc](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.blackgirlssmile.org%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384335081%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=U7%2FumaKbmMPKnaxFocsA1L61qXSionL2lxzsrrdIOLI%3D&reserved=0) | * [Project Healthy Minds](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.projecthealthyminds.com%2F%3Fgad_source%3D1%26gclid%3DCjwKCAjwk8e1BhALEiwAc8MHiGqx7Lb5Gky3lodHb-Kbk1WuFmhYrmDWpnbqniv8j3e9_f4lAMi10xoC0uYQAvD_BwE&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384455277%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=LyfDOxZIPEQI%2BjYIN9ZHdnf6p7m%2FNNSZpked1vBLlb0%3D&reserved=0) | | * [Mental Health Coalition Resource Library](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.thementalhealthcoalition.org%2Fresources%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384355343%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=4OkzepIId%2FwT%2BOi%2FblTDzzSmmGKRYILVatgWxJXuzdM%3D&reserved=0) | * [Sakhi for South Asian Survivors Helpline](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fsakhi.org%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384475580%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=D5CJlC3insRxXAMt7vQaXAbP%2Fowvph56K2J423rVifY%3D&reserved=0) | | * [National Child Traumatic Stress Network Youth Resources](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nctsn.org%2Fresources%2Fpublic-awareness%2Fnational-minority-mental-health-awareness-month&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384374834%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=A48pfLWQoQ%2BtSug%2BOMuUjQTcC%2BnrjsedaVBFKa%2F%2FlDo%3D&reserved=0) | * [Therapy for Black Girls](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftherapyforblackgirls.com%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384494517%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=NdVSPRWpuA%2FZtNVatnWh2%2FrRv35N9T6cBgEtVlKrjHk%3D&reserved=0) * [Therapy for Black Men](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftherapyforblackmen.org%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384514044%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=9SBoPv6hsP11TgzBrzdN0cKCqKyvhILswdNib60IJRQ%3D&reserved=0) * [Therapy for Latinx](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.therapyforlatinx.com%2F&data=05%7C02%7Cylei%40nyam.org%7C95be60cfff1e42ea1a5008ddc2de5432%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880982384534454%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=f7kLr%2FJMNI%2FwK1%2FlXOPipDD4123P4TGNd7VzCL3qLtM%3D&reserved=0) |   ------------------------------------------------------------------------------------------------------------------  **Corrected May 2025 MLTC Plan Options Presentation**  During a recent meeting between NYS Department of Health (DOH) and Office of Mental Health (OMH), it was clarified that MAP (Medicaid Advantage Plus) plans are required to maintain the member’s mental health and substance use providers for 24 months (2 years); however, this same requirement **does not** apply to physical health providers.  In addition, it was also shared that eligibility information for MLTC (Managed Long-Term Care) plans should be noted as **current as of May 2025**.  Please note the corrected presentation slides on MAP (Slides 9 and 10) and on eligibility requirements (Slides 6,9,11,13) and disregard the corresponding recorded information.  The corrected slides can be accessed [**here**](http://agingresources.nyspi.org/wp-content/uploads/2025/05/Corrected-5.2025-Navigating-Managed-Long-Term-Care-Webinar-Slide-Deck.pptx). |
| [**Newsletter Technical Assistance Survey**](https://questionpro.com/t/AbvkxZ6NbL) |
| This is a final reminder to all PSAP sites to complete the [**Newsletter Technical Assistance Survey**](https://questionpro.com/t/AbvkxZ6NbL) if you haven’t done so already! We sincerely value your feedback and will be incorporating it into the next iterations of the *PSAP Pulse Newsletter, monthly coaching calls, summary and action items, webinars, site visits,*and*learning collaboratives*. The survey will close on **Friday, July 25th**.  We **highly encourage multiple individuals from each PSAP site to complete the survey** so that we have a wide breadth of roles represented. In addition, if there are any new team members, **especially Peers**, who have joined since April 2025, please forward this URL to them and let NYAM know their contact information so that we can add them to the PSAP mailing list. |
| **New and Recent Resources** |
| **June 2025 Geriatric Mental Health Council – AFHS & MPA Webinar**  NYS Office for the Aging’s Assistant Director presented a webinar on Age Friendly Care and Mental Health Services last month. This presentation provided an overview of Age Friendly Health Systems (AFHS), the relationship between AFHS and mental health services, as well as updates to the state’s Master Plan for the Aging.  The slide deck has been uploaded to the [PSAP Resource library](https://agingresources.omh.ny.gov/resource-library/psap-data-collection-refresher-ppt-slides-april-2025/) and can be found [here](https://agingresources.omh.ny.gov/resource-library/6-5-2025-geriatric-mental-health-council-afhs-mpa-webinar-slide-deck/).  ------------------------------------------------------------------------------------------------------------------  **Case-Based Discussion Series for Clinicians: Tobacco Use Treatment in Behavioral Health**  A New CoE-TFR Pilot Series featuring [**Dr. Marc Manseau, MD, MPH**](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBun45%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEVNUJYH%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141454733%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=SmTyj5NCmLfINsHB0Vaw%2BfnwWRekGY5%2Fl7ZQ7pKDrxU%3D&reserved=0)  **First Session**: July 22nd, 2025 at 12pm ET and 5pm ET  The [National Center of Excellence for Tobacco-Free Recovery (CoE-TFR)](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBunaB%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEy00QmO%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141436144%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=nHLwgHYKq9ehQyJSLdjLxV4OwiFbx%2BEFJ59AoDIYCbY%3D&reserved=0)is excited to kickoff our new pilot series for clinicians on Tobacco Use Treatment in Behavioral Health!  This Case-Based Discussion Series is a new initiative by the CoE-TFR designed to enhance the capabilities of behavioral healthcare providers in delivering evidence-based tobacco use disorder interventions. This program aims to connect behavioral health providers and administrators through virtual sessions that combine didactic learning with a case-based discussion.  For the first of the series, we are excited to have [Dr. Marc Manseau](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBun45%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEVNUJYH%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141454733%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=SmTyj5NCmLfINsHB0Vaw%2BfnwWRekGY5%2Fl7ZQ7pKDrxU%3D&reserved=0) join us in sharing his experience and expertise in integrating evidence-based tobacco use treatment into practice, with a focus on real-world applications, collaborative problem-solving, and peer-to-peer learning.  We are offering the first session twice so you can attend the time that works best for you!  Click on your preferred time below to register now:  [12pm ET/9am PT](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBun69%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEh7utwJ%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141474970%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=HTNutpDItFFKkNz%2Fgcv%2BhMj7WXW%2FFPgiCTKk9RhrlLE%3D&reserved=0)  [5pm ET/2pm PT](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBuDEd%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEBBEJCD%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141491631%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=y4B2hPoNkkIdWRJ3c5P9T2VUU7lt0WKikAYVPqllffw%3D&reserved=0)  Who Should Attend:   * Physicians, Nurse Practitioners, and Physician Assistants working in BH settings * Programs administrators and clinical leaders of BH treatment programs   Why Join:   * Learn best practices and practical strategies for addressing tobacco use disorder in behavioral health populations * Participate in interactive case discussions * Connect with a network of peers and specialists   To learn more about the National Center of Excellence for Tobacco-Free Recovery, **please contact David Davis, Project Director**, at tfr.contact@caiglobal.org or 929-581-0861 or visit our [website](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBuDzG%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEtd6JRy%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141511393%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=xmHdcicCkh61lHFlONM5rNgoVKeCPYIZVUDBcnakDts%3D&reserved=0) and submit a request for [technical assistance](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBuDGx%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEJseMK7%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141531032%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=OWLG%2BrKpZtjNFwHFvH6Cg%2B%2F9keabmJ0tpQmSLU89knM%3D&reserved=0).  The [National Center of Excellence for Tobacco-Free Recovery (CoE-TFR)](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fapp.getresponse.com%2Fclick.html%3Fx%3Da62b%26co%3Dt4fZYh%26lc%3DzBunaB%26mc%3DIt%26s%3DB2Q7eOL%26u%3Da08%26z%3DEy00QmO%26&data=05%7C02%7Cylei%40nyam.org%7C26c8210292ad48b17d6208ddc2dd1e6a%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638880977141436144%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=nHLwgHYKq9ehQyJSLdjLxV4OwiFbx%2BEFJ59AoDIYCbY%3D&reserved=0) is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) and administered by CAI.  **Free account registration for global CAI is required to access this training**. CAI is a non-profit organization that works at the local, state, national, and international levels to help organizations improve health care and social services for various communities.  To register for a CAI account, when you click on the registration link for the July 22nd session you would like to attend, select “Create an Account and Register.” |
| **Upcoming Technical Assistance and Conferences** |
| **July TA Webinar: Restorative Practice and Aging**  **Dates**: July 24, 2025, from 1-2PM  July 28, 2025, from 1-2PM  Join Jon Rice, LCSW-R, from the New York State Office of Mental Health (NYS OMH) to learn more about Restorative Practice for older adults and geriatric service providers. Restorative Practice is a blended model of internationally recognized, empirically based and explicit approaches to **support individuals’ abilities to connect with others** by first reconnecting with their own innate qualities of calmness, compassion, and connectedness. Training and coaching in the model’s ideas and skills support individuals to sharpen their **skills for self-awareness/self-regulation, responding rather than reacting, and resolving conflict**. The webinar will introduce and apply these skills for older adults and their geriatric service providers, which may foster greater connections and enhanced community wellbeing.  Register for the **Thursday,** **July 24** webinar [here](https://nyam-org.zoom.us/webinar/register/WN_2ltUPUXXQt-eX57FDQ218w#/registration).  Register for the **Monday,** **July 28** webinar [here](https://nyam-org.zoom.us/webinar/register/WN_SNMlFhkMQJyAWqta_ljo_g#/registration).  ------------------------------------------------------------------------------------------------------------------  **August TA Webinar: Medicare Updates for Peer Support: Principal Illness Navigation and Community Health Integration Codes**  **Dates**: August 13, 2025, from 2-3PM  Join Thomas Bane PhD, LMSW, Acting Regional Administrator, from the Centers for Medicare and Medicaid Services (CMS) to learn more **about Medicare coverage options for PEER support and case management**. This webinar will explore the use of peers in principal illness navigation and case management through community health integration codes relevant to the work of PSAP sites. Attendees will learn about **peer support services and pathways for sustaining their services** for older adults with mental health and substance use needs. Please see [MLN1986542 – Medicare & Mental Health Coverage](https://nam02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.cms.gov%2Ffiles%2Fdocument%2Fmln1986542-medicare-mental-health-coverage.pdf&data=05%7C02%7Cylei%40nyam.org%7Cea884ee3137443ceb77608ddc2e73b6d%7Cc66df947c1334c80bf2914d786853e9c%7C0%7C0%7C638881021079930646%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=3JYSzvHj8j6fRA3uLu6j%2B5ScFLBMYV2ZSJXvSP1mMag%3D&reserved=0) for additional information.  In preparation for this webinar, we are asking PSAP sites to share **successful billing practices and challenges** encountered when trying to bill for **any** **Medicare** **reimbursable** for services*, including Peer support or care management services,* if they apply. By garnering this feedback, we will be able to tailor the webinar presentation to best fit the needs of each PSAP site.  Please submit these by emailing NYAM at [ylei@nyam.org](mailto:ylei@nyam.org).  Register for the webinar [here](https://nyam-org.zoom.us/webinar/register/WN_ft-ANgiNTtqfn47Tji_igA#/registration).  ------------------------------------------------------------------------------------------------------------------  **USAging Conference and Tradeshow**  **Date**: July 20-23, 2025  Hosted by USAging, the national association representing and supporting the network of Area Agencies on Aging, this Conference has become the country’s largest gathering of local leaders in aging well at home. Join more than 1,400 Area Agencies on Aging, tribal aging programs, federal, state and local leaders in aging, home and community-based services and caregiving from across the nation. Click [here](https://www.usagingconference.org/Registration) to register. |